

# Secure Mobile Access on ESXi 12.4

## Getting Started Guide

SONICWALL®

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# Introducing SMA 8200V for ESXi

This *Getting Started Guide* contains instructions for deploying the SonicWall® SMA 8200v on your virtual infrastructure. The SMA 8200v is a virtual appliance that has nearly all the features and functionality of a SonicWall SMA or EX Series hardware appliance.

Feature supported on the SMA 8200v include:

- FIPS Mode (vendor approved)
- CMS

The SMA 8200v provides the following benefits:

- Cost savings
  - No need to purchase and maintain hardware appliances, reducing hardware costs, power consumption, and maintenance costs.
- Operational ease
  - In a virtual environment, new virtual appliances can easily be commissioned and old ones can be easily decommissioned.
  - Installation files are imported into the virtual environment with no need to run an installer.
  - Obtain high availability of your VPN using your virtual infrastructure's high availability features.
- Easy reallocation of resources
- Strong security with the same operating system as the SMA-1000 series hardware-based appliances.

For more information, refer to the *SMA 12.4 Administration Guide*. This and other documents are available at: <https://www.sonicwall.com/support/technical-documentation>.

## Topics:

- [Supported Platforms](#)
- [Hardware Resource Requirements](#)
- [Files for Installation](#)

# Supported Platforms

The following hypervisor platforms are supported:

Release	Supported Hypervisor Versions
SMA 12.1	ESXi 6.x
SMA 12.4	ESXi 6.x or ESXi 7.x

For VMware, you can use the following client applications to import the image and configure the virtual settings:

- **VMware vSphere** – Provides infrastructure and application services in a graphical user interface for ESXi, included with ESXi.
- **VMware vCenter Server** – Centrally manages multiple VMware ESXi environments.

# Hardware Resource Requirements

The following hardware resources are required for the SMA 8200v appliance.

Requirement	For ESXi
RAM	8 GB
CPU	4
Hard disk space	240 GB, thick provisioned

# Files for Installation

SMA 8200v is available for download from MySonicWall. Different files are used depending on the type of installation.

Type of Installation	Installation File Name
For a fresh installation on VMware ESXi:	ex_sra_vm_xx.x.x-xxx.ova
For an update for either platform:	upgrade-xx.x.x-xxx.bin

Upload the upgrade file to the **System software updates** area of the **Maintenance** page on the appliance management interface of your SMA 8200v deployment.

All service packs for patches and hot fixes are the same for the SMA 8200v as for SMA-1000 series appliances.

# Setting Up SMA 8200v on ESXi

## Topics:

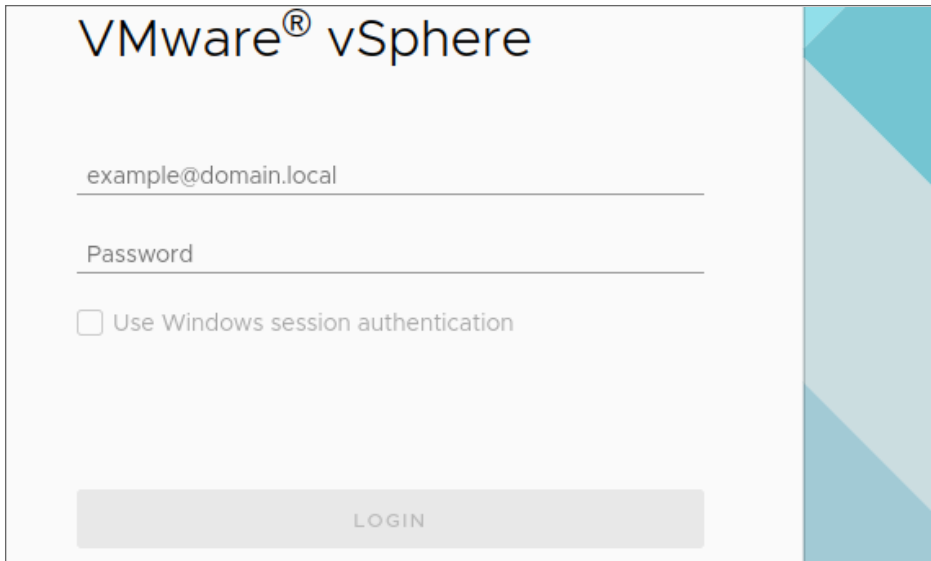
- [Installing the SMA 8200v on ESXi](#)
- [Viewing and Editing Virtual Machine Settings](#)
- [Powering the SMA 8200v On or Off](#)
- [Configuring Host Settings on the Console](#)

## Installing the SMA 8200v on ESXi

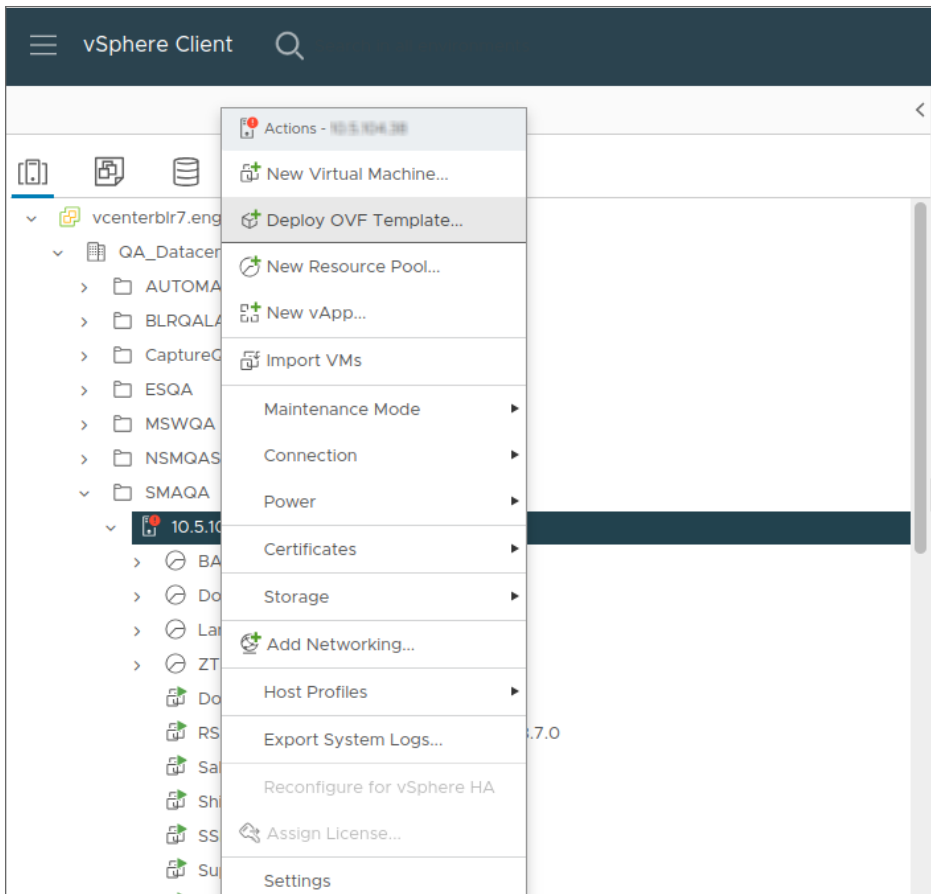
The SMA 8200v can be installed by deploying an OVA file to your ESXi server. Each OVA file contains all related software components needed. Deploy the OVA file by using the vSphere or vCenter client, which come with ESXi. To download the vSphere client, point a browser to your ESXi server and click on **Download vSphere Client**.

### *To perform a fresh install of the SMA 8200v using the vSphere client:*

1. Download the `ex_vm_x.x.x.xxx.ova` file from MySonicWall to a system that is accessible to your ESXi server.
2. Launch vSphere and use it to log on to your ESXi server.



3. In the Home screen, navigate to a view that shows the virtual machines running on your ESXi server.
4. To begin the import process, right-click the SMA resource pool and select **Deploy OVF Template**.



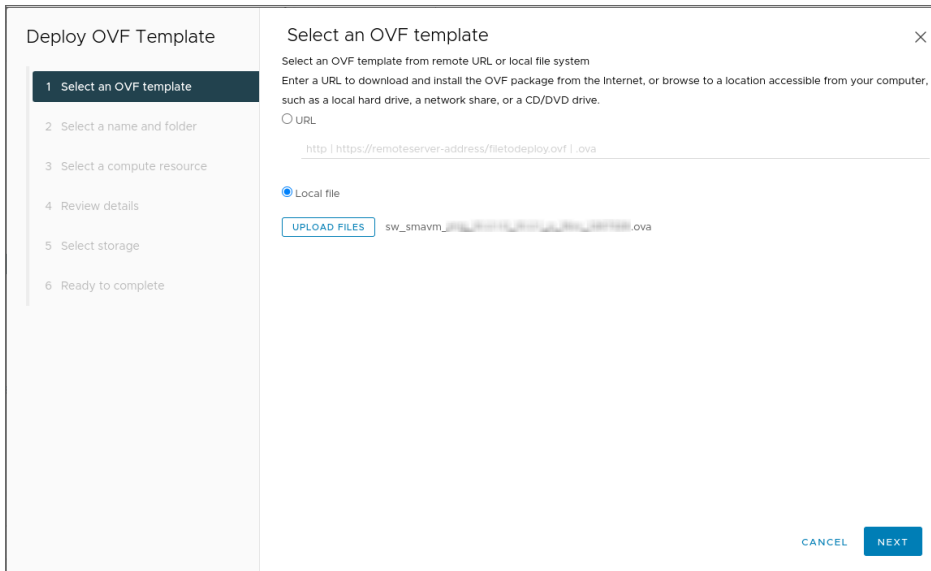
5. Enter the **URL** to locate the OVA file to download.

The screenshot shows the 'Deploy OVF Template' wizard. On the left, a sidebar lists six steps: 1. Select an OVF template (highlighted), 2. Select a name and folder, 3. Select a compute resource, 4. Review details, 5. Select storage, and 6. Ready to complete. The main panel is titled 'Select an OVF template' and contains the following text: 'Select an OVF template from remote URL or local file system' and 'Enter a URL to download and install the OVF package from the Internet, or browse to a location accessible from your computer, such as a local hard drive, a network share, or a CD/DVD drive.' Below this, the 'URL' radio button is selected. A text input field contains the URL 'http | https://remoteserver-address/filetodeploy.ovf | .ova'. The 'Local file' radio button is unselected. Below it, there is an 'UPLOAD FILES' button and the text 'No files selected.' At the bottom right, there are 'CANCEL' and 'NEXT' buttons.

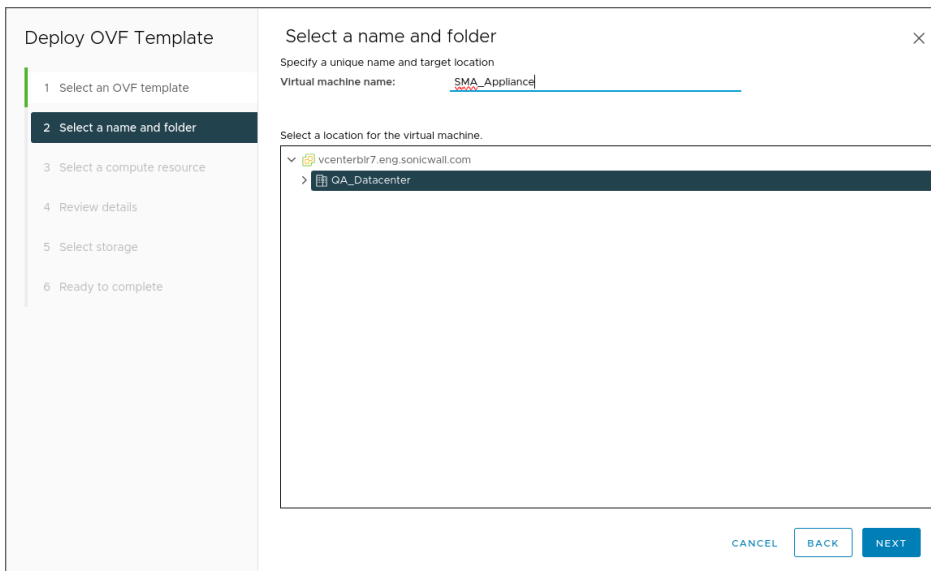
- (OR) Select **Local file** to locate the file from your system.

The screenshot shows the 'Deploy OVF Template' wizard. On the left, a sidebar lists six steps: 1. Select an OVF template (highlighted), 2. Select a name and folder, 3. Select a compute resource, 4. Review details, 5. Select storage, and 6. Ready to complete. The main panel is titled 'Select an OVF template' and contains the following text: 'Select an OVF template from remote URL or local file system' and 'Enter a URL to download and install the OVF package from the Internet, or browse to a location accessible from your computer, such as a local hard drive, a network share, or a CD/DVD drive.' Below this, the 'Local file' radio button is selected. A text input field contains the URL 'http | https://remoteserver-address/filetodeploy.ovf | .ova'. The 'URL' radio button is unselected. Below it, there is an 'UPLOAD FILES' button and the text 'No files selected.' At the bottom right, there are 'CANCEL' and 'NEXT' buttons. A yellow warning banner at the top of the main panel reads: 'Select a template to deploy. Use multiple selection to select all the files associated with an OVF template (.ovf, .vmdk, etc.)'.

6. Click **Upload files** to select the local .ova file and click **Next**.

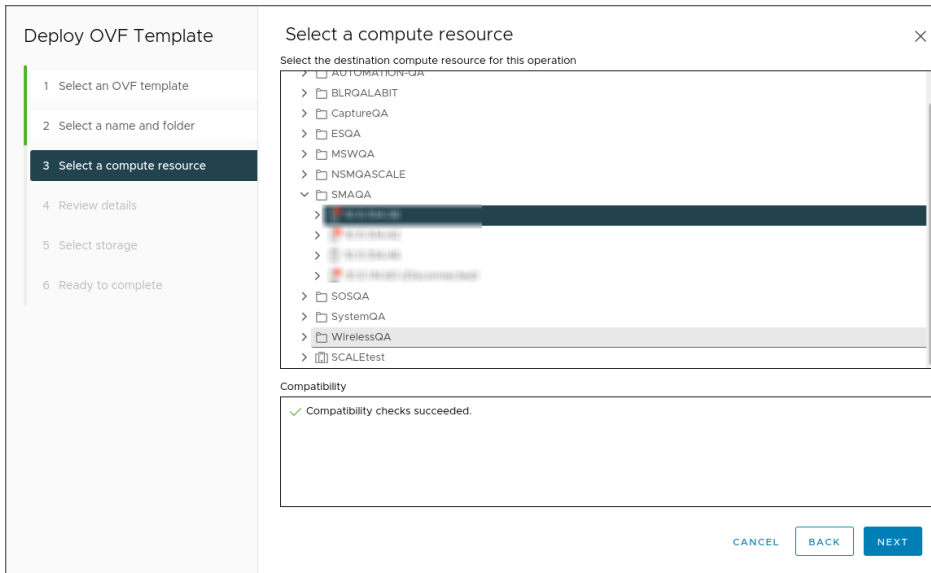


7. In the **Select a name and folder** page, enter a descriptive name for the SMA 8200v appliance in the **Virtual machine name** field. The name can contain up to 80 characters and must be unique and select the desired location in the **Select a location for the virtual machine** field.



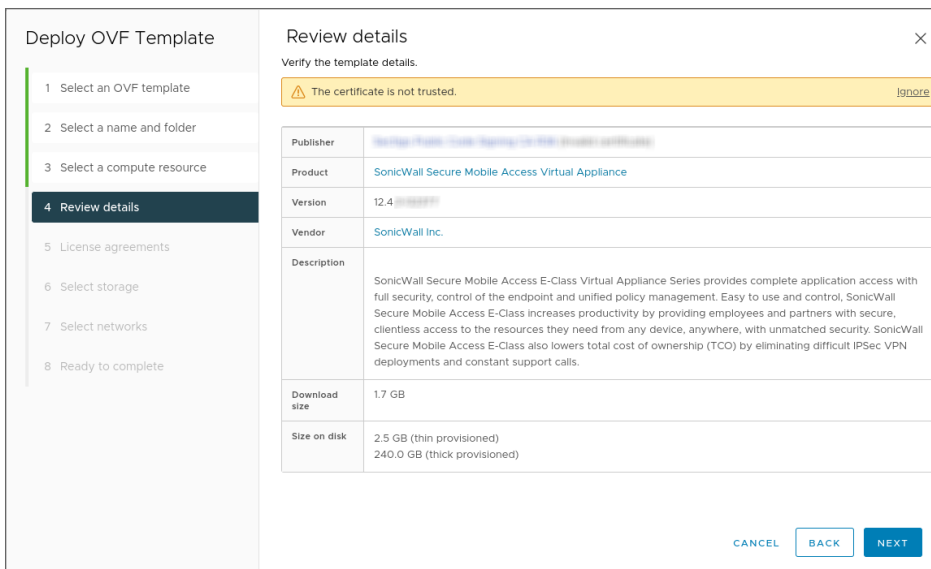
8. Click **Next**.
9. In the **Select a compute resource** page, select the destination compute resource and check the compatibility checks status in the **compatibility** field and click **Next**.



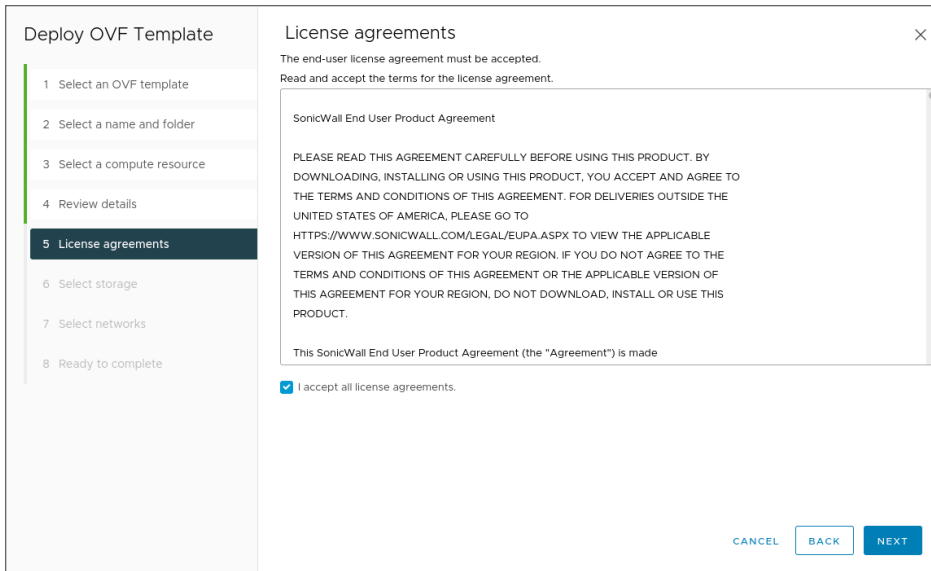


10. In the **Review details** page, review the details. Ensure you are installing the latest build with the Active and trusted certificate to avoid certificate related warnings, then click **Next**.

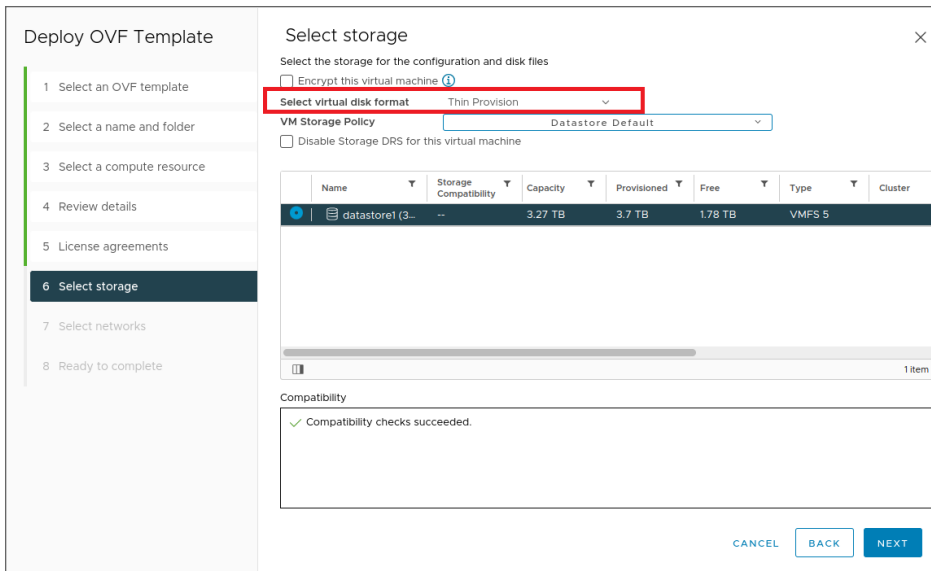
**NOTE:** Verify the details and ignore the warnings if applicable to proceed further.



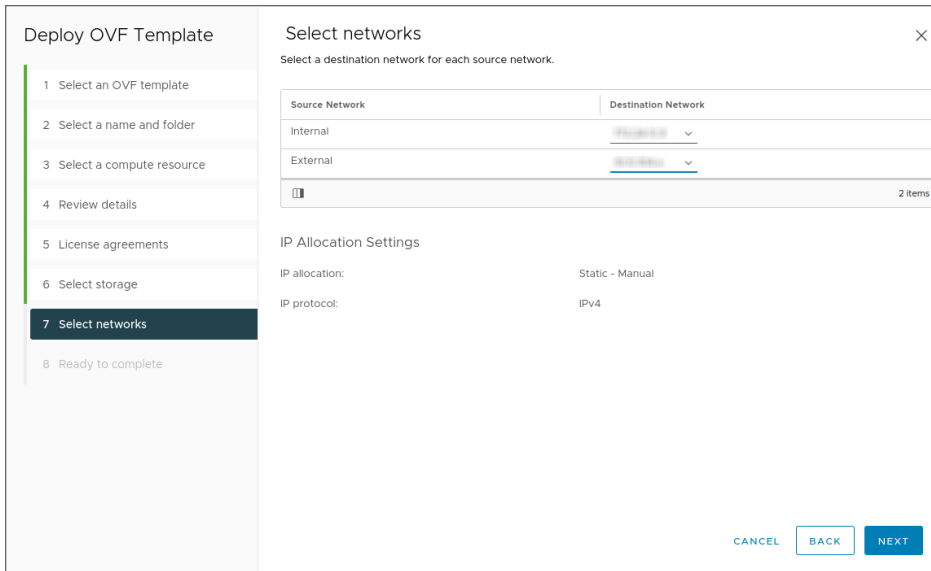
11. In the **License agreements** page, select **I accept all license agreements** and click **Next**.



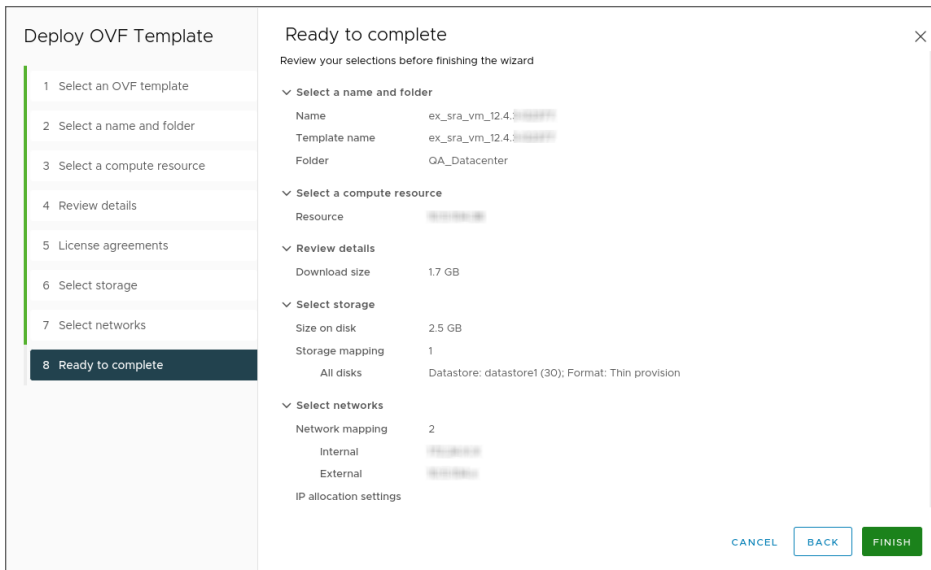
- In the **Select Storage** page, select virtual disk format as **Thin Provision** and check the compatibility checks status in the **compatibility** field.



- Click **Next**.
- In the **Select Networks** page, select a destination network for internal and external source network.



15. Select **Next**.
16. Review the options listed in the **Ready to Complete** page and, click **Next** or **Back** to navigate back through the screens to make a change.
17. If correct, click **Finish** to create your new Appliance. The name of the new SMA 8200v appears in the left pane of the vSphere window when complete.



The Deploying dialog box shows the progress and tell you when the deployment has completed successfully.

To power on the SMA 8200v and perform required host configuration, see [Setting Up SMA 8200v on ESXi](#). To register and license the SMA 8200v, see [Registering and Licensing Your SMA 8200v](#).

## Viewing and Editing Virtual Machine Settings

When logged into vSphere, you can see view and edit some basic information for your SMA 8200v virtual appliance that may be useful when completing the rest of the configuration.

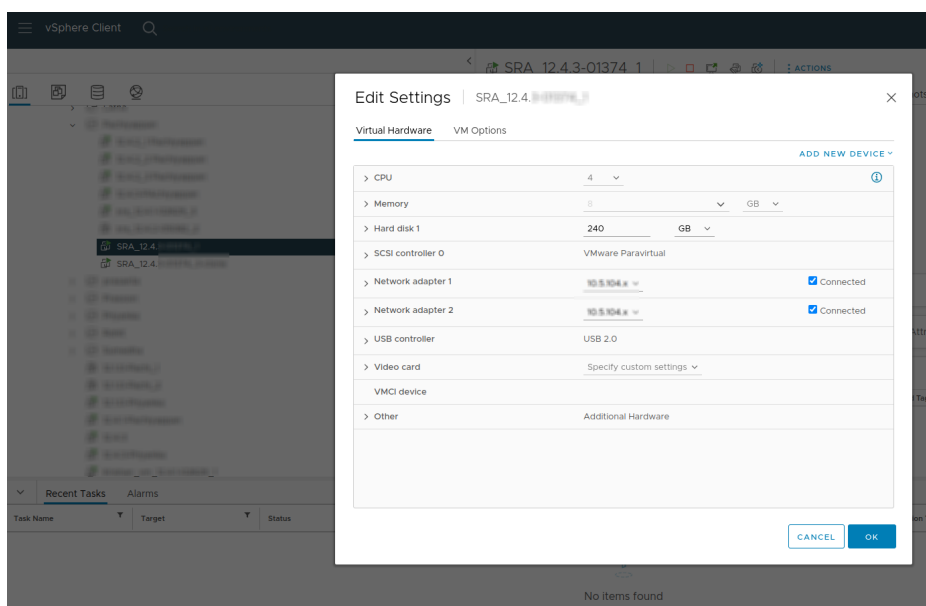
### To view the Summary:

1. Select your appliance in the left pane.
2. Select the **Summary** tab.

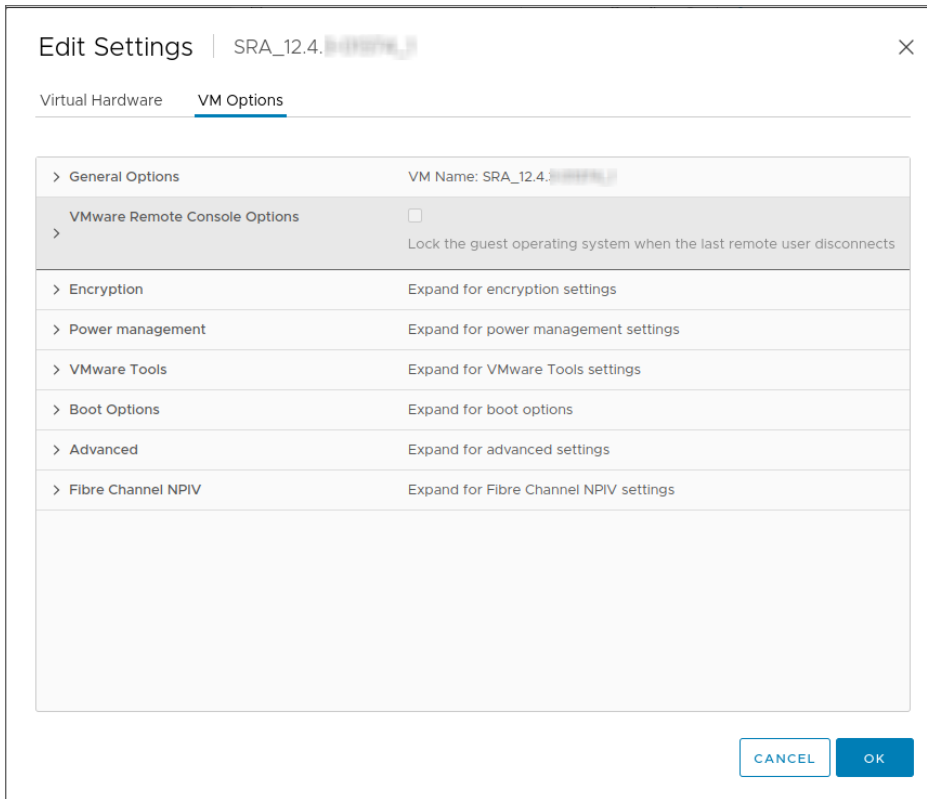
The **Summary** tab displays the details for your virtual appliance and provides sections such as Hardware and configuration. The blue text in these panes indicate links to web sites, additional information or basic commands.

### To edit virtual system settings:

1. In the left navigation pane, right-click on the Virtual machine and select **Edit Settings**.



2. On the **Virtual Hardware** tab, drop-down the each resource allocations and make changes to the editable settings. You can also add or remove devices by selecting the appropriate **Add New Device** button.
3. Select the **VM Options** tab to view and edit other settings. Select the setting on the left to view and edit the settings on the right.



4. When finished, click **OK**.

## Powering the SMA 8200v On or Off

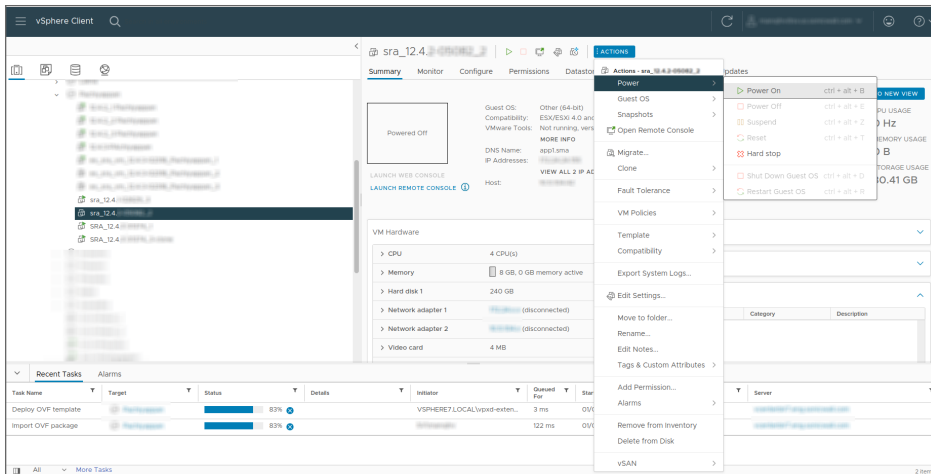
There are multiple ways to power the SMA 8200v on or off. Choose one of the following:

- Right-click the SMA 8200v in the left pane and navigate to **Power > Power On** or **Power > Power Off**.
- Select the SMA 8200v in the left pane, go to the **Getting Started** tab, and click **Power on the virtual machine** or **Shut down the virtual machine**.
- Select the SMA 8200v in the left pane, go to the **Summary** tab, and click **Power On** or **Shut down guest**.

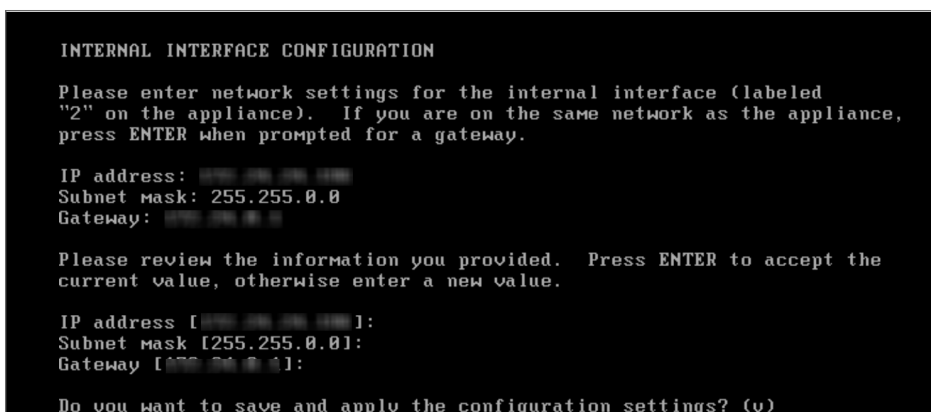
## Configuring Host Settings on the Console

After powering on the SMA 8200v, perform the following steps to open the console and configure the IP address and default route settings:

1. In vSphere, right-click the SMA 8200v in the left pane and select **Open Console** from the menu.
2. If the virtual machine is not powered on, navigate to **Action > Power > Power ON** in the top control bar of the console window.



3. Click inside the window and type **root** at the login prompt and then press **Enter**. The first time you access the console, the Setup Tool automatically runs.
  - ① **NOTE:** Your mouse pointer disappears when you click in the console window. To release it, press **Ctrl+Alt** keys.
4. After the welcome message displays, press any key to proceed.
5. At the **IP address** prompt, type in the local IP address for the SMA 8200v.
6. At the **Subnet mask** prompt, type in the subnet mask.
7. At the **Gateway** prompt, type in the IP address of the default gateway used to access the local interface.



8. Review the information your provided and press Enter to accept the value shown for each of the following:
  - IP address
  - Subnet mask
  - Gateway

9. Confirm that you want to save and apply the settings by typing **y** and pressing **Enter**. It may take a few minutes to complete.

After the settings are applied, a message is displayed to continue configuration at:

**https://<IP address>:8443**

10. Press **Ctrl+Alt** keys to activate your cursor.
11. Close the console window by clicking the **X**.

Setup and basic installation of the virtual appliance is complete. Proceed to [Configuring Settings in AMC](#) to configure the appliance.

## Configuring Settings in AMC

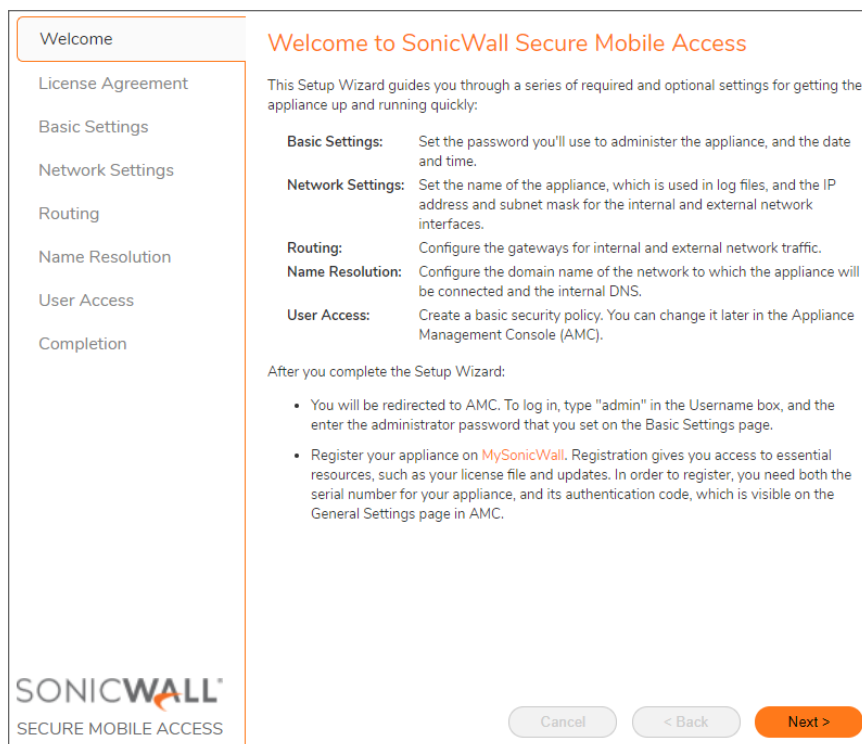
After configuring the IP address and default route settings on the SMA 8200v console, the next steps are to change the administrator password and configure host name, network, and time settings in the Appliance Management Console (AMC).

The first time you access the AMC, the Setup Wizard runs automatically to guide you through the process of initial setup.

### To run the Setup Wizard for the SMA 8200v:

1. In a browser, enter the URL of the SMA 8200v, for example: `https://<IP address>:8443`.

The Setup Wizard **Welcome** screen displays.



2. Click **Next** for the **License Agreement** screen.



The screenshot shows the 'License Agreement' screen in the SonicWall configuration interface. On the left is a navigation menu with options: Welcome, License Agreement (highlighted), Basic Settings, Network Settings, Routing, Name Resolution, User Access, and Completion. The main content area is titled 'License Agreement' and contains the following text: 'To continue with setup, you must accept the terms of the End User License Agreement. Please read the agreement carefully.' Below this is a scrollable text box containing the 'Sonicwall End User Product Agreement'. The agreement text includes a warning to read carefully, a URL for the applicable version, and a definition of 'Affiliate'. Below the text box is a 'Print' button and two radio buttons: 'I accept the terms of the license agreement' (which is selected) and 'I do not accept the terms of the license agreement'. At the bottom of the screen are three buttons: 'Cancel', '< Back', and 'Next >'. The SonicWall logo and 'SECURE MOBILE ACCESS' are in the bottom left corner.

3. Select the **I accept the terms of the license agreement** option.
4. Click **Next** for the **Basic Settings** screen.

5. Under **Administrator password**, enter the password you want for the admin account and confirm it.
  - ① **NOTE:** Be sure to save or write this password down in a secure location, as it is encrypted and cannot be recovered if you forget it.
6. Under **Date and time**, select the appropriate time zone from the **Time Zone** menu.
7. Click **Next** for the **Network Settings** screen.

8. Enter a descriptive name for your SMA 8200v in the **Appliance name** field.
9. If this SMA 8200v is accessible only from within your local network, do the following steps:
  - Select the **Single interface** option.
  - Enter the **Internal Interface IP address** and **Subnet mask**.
10. If this SMA 8200v is accessible from outside your local network, do the following steps:
  - a. Select the **Dual interfaces** option.
  - b. Enter the **Internal Interface IP address** and **Subnet mask**.
  - c. Enter the **External Interface IP address** and **Subnet mask**.
11. Click **Next** for the **Routing** screen.

**Routing**

Network traffic is first sent to a static route (configured later in AMC) if one exists for the destination. If there is no route, traffic is sent to the gateway you specify here.

If you plan to access AMC from a computer on a different subnet than the appliance ( ), you must use a default gateway that will pass traffic to that subnet. Alternatively, you can define a static route later in AMC to the subnet from which the appliance is to be accessed.

Routing mode:

Default gateway IP address: \*

This gateway is used for all network traffic. It must be on the same subnet as the internal (eth0.24.30.10005.255.0.0) interface.

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Cancel    < Back    Next >

12. If you selected the **Single interface** option on the **Network Settings** screen, do the following steps:
  - a. From the **Routing mode** menu, select **Default gateway**.
  - b. In the **Default gateway IP address** field, enter the gateway IP address.
13. If you selected the **Dual interfaces** option on the **Network Settings** screen, do the following steps:
  - a. From the **Routing mode** menu, select **Dual gateway**.
  - b. In the **Internal gateway IP address** field, enter internal gateway IP address.
  - c. In the **External gateway IP address** field, enter external gateway IP address.
14. Click **Next** for the **Name Resolution** screen.

Welcome

[License Agreement](#)

Basic Settings

Network Settings

Routing

**Name Resolution**

User Access

Completion

## Name Resolution

Specify the domain in which the appliance is located and the primary DNS server used for name resolution. This allows the appliance to reach resources on your internal network by name.

Default domain: \*

The domain in which the appliance is located (such as example.com).

DNS Server:

Enter the IP address for your primary DNS server. More DNS servers can be added later in AMC.

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Cancel < Back Next >

15. Enter your domain in the **Default domain** field.
16. Enter the IP address of the primary DNS server into the **DNS Server** field.
17. Click **Next** for the **User Access** screen.

18. If you want to provision the OnDemand Tunnel access agent for full network access, select the **Enable full network access using OnDemand Tunnel** check box.
19. Enter the NAT IP address in the **NAT address for network tunnel traffic** field.
20. Under **Access Policy**, select one of the following options:
  - **Allow authenticated users access to all defined resources**  
This option automatically creates rules for user access to backend resources as you add users in AMC.
  - **Initially deny all access**  
This option creates rules that deny access. Later you can define access rules for specific resources in AMC.
21. Click **Next** for the Completion screen.



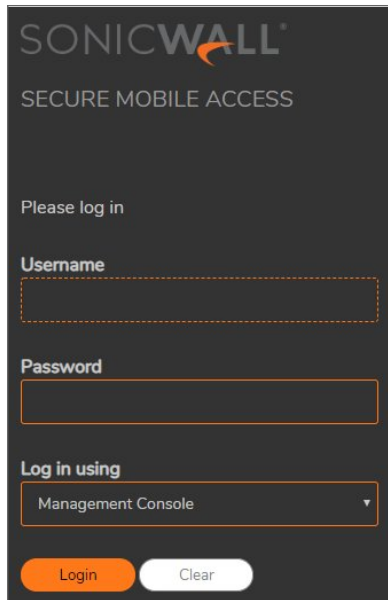
22. Review the settings to make sure they are defined correctly.

23. To change anything, click the **Back** button.

24. To apply the settings, click **Finish**.

The SMA 8200v applies the changes and restarts, which causes you to lose your current connection. A progress bar is displayed while the settings are being applied. This process may take several minutes.

25. After restarting, type **admin** in the **Username** field.



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Please log in

Username

Password

Log in using  
Management Console

Login Clear

26. Enter the **Password** that you set in *Step 5*.
27. Click **Login**.



# Registering and Licensing Your SMA 8200v

All SMA 8200v appliances must be registered before use.

## Topics:

- [Creating a MySonicWall Account](#)
- [Retrieving Your SMA 8200v License](#)
- [Importing Your SMA 8200v License](#)
- [Registering the SMA 8200v](#)
- [License Manager](#)

## Creating a MySonicWall Account

A MySonicWall account is required for product registration. If you already have an account, continue to the section on [Registering the SMA 8200v](#).

### *To create a MySonicWall account:*

1. In your browser, navigate to <http://www.MySonicWall.com>.
2. In the login screen, click the **Sign-Up** link.
3. Complete the account information, including email and password.  
① | **NOTE:** Your password should be at least eight characters, but no more than 30 characters.
4. Enable two-factor authentication if desired.
5. If you enabled two-factor authentication, select one of the following authentication methods:
  - **Email (one-time passcode)** where an email with a one-time passcode is sent each time you log into your MySonicWall account.
  - **Microsoft/Google Authentication App** where you use a Microsoft or Google authenticator application to scan the code provided. If you are unable to scan the code, you can click on a link for a secret code.

6. Click **Continue** to go to the **Company** page.
  7. Complete the company information and click **Continue**.
  8. On the **Your Info** page, select whether you want to receive security renewal emails.
  9. Identify whether you are interested in beta testing new products.
  10. Click **Continue** to go to the **Extras** page.
  11. Select whether you want to add additional contacts to be notified for contract renewals.
  12. If you opted for additional contacts, input the information and click **Add Contact**.
  13. Click **Done**.
  14. Check your email for a verification code and enter it in the **Verification Code\*** field. If you did not receive a code, contact Customer Support by clicking the link.
  15. Click **Done**. You are returned to the login window so you can login into MySonicWall with your new account.
- ⓘ | **NOTE:** MySonicWall registration information is not sold or shared with any other company.

## Retrieving Your SMA 8200v License

Your SMA 8200v license file can be downloaded from MySonicWall. The license file provides the serial number and the authentication code for your SMA 8200v, which you need in order to register it on MySonicWall.

Alternatively, you can retrieve an initial user license from MySonicWall that is valid for one user (the administrator plus one end user) for an unlimited number of days. To become familiar with the Appliance Management Console (AMC) and test it in your environment with additional users, request a lab license.

### ***To retrieve the license file for your appliance:***

1. In your Web browser, go to <https://www.mysonicwall.com>, log in with your username and password, and then click the link for the SMA 8200v that requires a license.
2. On the **Service Management** page, follow the link **To get the latest applicable firmware/software, please click here**.
3. Save the license file (.xml) to your computer. After you get your SMA 8200v up and running, you must import this license file using AMC.

## Importing Your SMA 8200v License

After initial setup and testing, download your appliance license file from <https://www.mysonicwall.com> and then import it to the appliance. The SMA 8200v supports up to 250 concurrent users.

The process for importing an appliance license file is described in detail in the online help for the Appliance Management Console (AMC). Briefly, the steps are as follows:

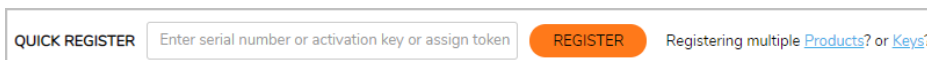
1. Point your Web browser to the IP address (and a colon followed by the port, if any) of the SMA 8200v.
2. In the AMC login page:
  - a. Type `admin` in the **Username** field.
  - b. Enter the password you created with Setup Wizard.
  - c. Select **Management Console** in the **Log in using** field
  - d. Click the **Login** button.
3. From the main navigation menu in AMC, click **System Configuration > General Settings**.
4. Click **Edit** in the **Licensing** area. The **Manage Licenses** page appears.
5. Click **Import License**.
6. In the **License** field, type the path for the license file you retrieved from your MySonicWall account, or click **Browse** to locate it.
7. Click **Upload**.
8. Apply the change by clicking the **Pending changes** link in the upper-right corner.

## Registering the SMA 8200v

After importing the license file to the SMA 8200v in AMC, you are ready to register the SMA 8200v.

### *To register your appliance:*

1. In AMC, navigate to the **System Configuration > General Settings**.
2. In the **Licensing** section note the serial number and authentication code for your SMA 8200v.
3. In your Web browser, go to <https://www.mysonicwall.com> and log in with your MySonicWall username and password.
4. On the top of your MySonicWall **Dashboard** page, in the **Quick Register** field, type in the serial number of your SMA 8200v and then click **Next**.



QUICK REGISTER  REGISTER Registering multiple [Products?](#) or [Keys?](#)

5. Enter the authentication code and a friendly name for this appliance.
6. Click **Register** to continue and follow the online prompts to fill out the survey and complete the registration process.

## License Manager

Due to licensing restrictions, the SMA 8200v must be able to make contact with the License Manager server ([software.sonicwall.com](https://software.sonicwall.com)) every 24 hours. All communication is encrypted with SSL and uses port 443.

The ability or inability to make contact affects the license in the following ways:

- If the contact does not succeed in a 3-day period, a warning appears in AMC.
- If the contact does not succeed in a 7-day period, the license reverts to 2 users (note that the full license is not deleted, but only becomes inactive).
- If connectivity is restored at any point and the contact succeeds, the full license is reinstated.

If you make a change to your network and want to attempt contact again immediately, you must reboot the SMA 8200v. Navigate to the Maintenance page in the AMC, and click **Restart**.

# Upgrading the 8200v Virtual Appliance

① | **NOTE:** Recommend to deploy a new OVA from 12.4.3 and import the older configuration to the new deployed 8200v appliance.

If you attempt to upgrade to SMA 12.4 from SMA 11.3 or earlier, the upgrade stops, and you get a message stating that you cannot upgrade from your current version.

You can upgrade a supported SMA 8200v appliance directly to version 12.4.3 from these versions:

- 12.4 and above + latest hotfixes
- 12.1 + latest hotfixes

① | **NOTE:** Upgrading a virtual appliance hosted on ESXi requires network adapter changes.

***To upgrade the 8200v Virtual Appliance by importing the configuration:***

1. Export the configuration from the current virtual machine to a local computer.
2. Deploy a new virtual machine.
3. Import the configuration from the local computer to the new virtual machine.

# SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to <https://www.sonicwall.com/support>.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View and participate in the Community forum discussions at <https://community.sonicwall.com/technology-and-support>.
- View video tutorials
- Access <https://mysonicwall.com>
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# About This Document

Secure Mobile Access on ESXi Getting Started Guide

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