MySonicWall 23
Release Notes

This release notes provide information about the SonicWall MySonicWall (MSW) 23 release.

Versions:

- Version 23.2.0
- Version 23.1.0
- Version 23.0.2
- Version 23.0.1
- Version 23.0.0

Version 23.2.0

April 2024

Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.

- A MySonicWall account is required.

What's New

- Zero Touch (ZT) is disabled for the Firewalls whose NSM license is expired beyond 45 days and the Firewall is removed from NSM SaaS.

- Improved user experience of TZ 270 replacement promotion.

Resolved Issues

Issue ID	Issue Description
MSW-25776	Fixed the errors in HES registration process.

Issue ID	Issue Description
MSW-26049	Resolved the table sorting issue in the downloaded Excel report in Contemporary Mode.

Known Issues

No additional known issues.

Additional References

N/A

Version 23.1.0

March 2024

Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.
- A MySonicWall account is required.

What's New

Now you can trade in the following units for 3 years subscription of TZ 270 units:

- All SOHO Series (SOHO, SOHO 250, SOHO-W), TZ 150, TZ 100, TZ 105, TZ 170, TZ 200, TZ 205,TZ 180, TZ 210, TZ 215, TZ 190, PRO 100 Series, Telecommuter, DMZ, XPRS Series, and TELE Series.

Resolved Issues

Issue ID	Issue Description
MSW-24400	Resolved the issue in disabling the Zero Touch (ZT) configuration on NSM On-Prem. Now you can disable the ZT configuration by clearing both **ZT Server IP** and **ZT Server Url** fields.
MSW-25596	Resolved the wrong title name issue on **NSv270 Free Trials** pop-up window.

Known Issues

No additional known issues.

Additional References

MSW-25925, MSW-25444

Version 23.0.2

March 2024

Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.
- A MySonicWall account is required.

What's New

- DNS filtering license is a part of **Advanced Protection Service Suite (APSS)** and **NSM Advanced** bundles.
- Now you can create **Support Case** for both owned and shared products.

Resolved Issues

No resolved issues in this release.

Known Issues

No additional known issues.

Additional References

MSW-25597, MSW-25585, MSW-25574, MSW-25357

Version 23.0.1

February 2024

Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.
- A MySonicWall account is required.

What's New

- Now SECaaS SKU serial numbers are eligible for Secure Upgrade.
- The products registered or transferred by a partner are claimed automatically.
- Separate additions are created on ConnectWise Manage PSA for the Capture Client MDR services provisioned through **Monthly Billing** program.

Resolved Issues

Issue ID	Issue Description
MSW-24839	Resolved the issue of showing wrong firmware version for NSv products.
MSW-25158	Resolved the issue of showing the MSSP enabled services under co-termination. Now the issue has been resolved and MSSP enabled services are excluded in co-termination.
MSW-25170	**Instant Connect (IC)** gets enabled by the default for the firewalls registered with **Zero Touch (ZT)** enabled.

Known Issues

No additional known issues.

Additional References

N/A

Version 23.0.0

January 2024

Compatibility and Installation Notes

- Most popular browsers are supported, but Google Chrome is preferred for the real-time graphics display on the Dashboard.

- A MySonicWall account is required.

What's New

- MDR for Capture Client is now available to MSPs in the Service Provider (Monthly Billing) Program. On boarding with our 24x7 SOC is required before being able to provision this product. Please reach out to mssp-program@sonicwall.com to onboard or to learn more about the offering.

- Improved user interface of creating a case for Technical Service Requests on the **Support & Resources | Create Support Case > Technical Service Requests** page.

- Limitation on the file name characters length of an attachment while creating a new case is removed.

Resolved Issues

Issue ID	Issue Description
MSW-24374	After deleting an existing Capture Client license from a tenant, unable to transfer a Capture Client license to that tenant. Now the issue has been resolved, Capture Client license can be transferred to the tenant.
MSW-25010	**Instant Connect** was not enabled after **Competitive Replacement** registration on Firewalls with **Advanced Protections Service Suite (APSS)**. Now the issue has been resolved.
MSW-25051	Resolved the issue in syncing the perpetual SSLVPN licenses to the Firewall which were added through **Monthly Billing**.

Issue ID	Issue Description
MSW-25108	Resolved the issue in activating the **Comprehensive Gateway Security Suite (CGSS)** on End of Support (EOS) products where the support is already activated.
MSW-25109	Resolved the issue in activating the **Cloud App Security** key for new tenants.

Known Issues

No additional known issues.

Additional References

N/A

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year.

The Support Portal enables you to:

- View Knowledge Base articles and Technical Documentation
- View and participate in the Community Forum discussions
- View Video Tutorials
- Access MySonicWall
- Learn about SonicWall Professional Services
- Review SonicWall Support services and warranty information
- Register at SonicWall University for training and certification

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ⓘ | **IMPORTANT:** An IMPORTANT icon indicates supporting information.

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⚠ | **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**

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