SONICWALL®

Healthcare Solutions Firm Implements Advanced Threat Protection with SonicWall's Next-Gen Firewalls

Scribe EMR deploys firewalls with high availability (HA) to improve the effectiveness of their systems' security posture

Business need
EMR is a prominent medical scribing and coding firm catering to multiple US-based hospitals and healthcare institutions. The Bengaluru, India-based company started operations in 2017 and quickly gained significant recognition. To drive the next level of growth, Scribe EMR had to prioritize secure operations for its offshore clients.

Maintaining highly secure operations requires a robust firewall with advanced-level threat protection against known and unknown threats. Additionally, the firewall would have to load balance network traffic through multiple active WAN connections to scale its operations across the four locations. Hence, Scribe EMR wanted to choose a feature-rich and reliable cybersecurity solution that provided stable VPN interconnectivity between multiple branches.

Solution
After conducting extensive research on the firewalls in the market, Scribe EMR found that SonicWall's next-generation appliances met all of their requirements. The company had also had positive experiences with SonicWall's products previously. With that in mind, Scribe EMR decided to deploy SonicWall's firewalls at the gateway in all four locations. This time, they opted for the TZ Series and NS*a* Series products in high availability (HA) mode. To interconnect the locations, they chose site-to-site VPN connectivity. They also decided to license and install syslog analytics reporting software to ease management and performance monitoring of the firewalls. This way, SonicWall's solutions were able to automate report generation on their network usage and user internet behaviors.

Results
During the deployment, Scribe EMR was impressed by SonicWall's user-friendly interface and robust features, which simplified configuration and management. Post-deployment, the company witnessed increased operational efficiency and security effectiveness. The team's improved productivity due to the stable connections helped Scribe EMR lower service calls and increase customer satisfaction.

Benefits
- Advanced threat protection
- Highly available security
- Enhanced network performance
- Ease of configuration

Solutions at a glance
- NS*a* series in HA
- TZ series in HA
- Syslog Analytics license

SCRIBE | EMR
The Leader in Virtual Medical Office Services

> *"We've been using SonicWall's firewalls for several years and couldn't be happier with their performance. SonicWall's firewalls have become an integral part of our overall cybersecurity strategy."*

Rajesh Kandasamy
IT Manager, Scribe EMR

Customer Profile

Company	Scribe EMR, India
Industry	Healthcare
Country	India
Employees	1100+
Website	https://www.scribeemr.in/

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CASE STUDY