SONICWALL®

Genesis Hospital Leaves Poor Support and Difficult UI Behind for SonicWall

SonicWall partner Erko Bilgisayar helped Genesis Hospital find the perfect solution to keep its patients, staff and data protected.

Business Need
Genesis Hospital is a healthcare provider in Turkey that works diligently to serve over 30,000 patients each month. The medical facility works with local, regional and international patients on a regular basis. With thousands of patients and over 400 employees, cybersecurity is a matter that Genesis Hospital takes incredibly seriously. The hospital had been using a competitor solution for some time, but it wasn't able to get adequate support and the user interface (UI) was not meeting expectations. The lack of support and clunky UI led Genesis to begin looking for providers that could better meet its needs. Its search led it to Erko Bilgisayar, which is a SonicWall partner based in Turkey. Erko Bilgisayar worked with Genesis Hospital to find the right equipment to keep its data, patients and employees safe from cybercrime.

Solution
After carefully assessing its needs, Erko Bilgisayar and Genesis Hospital determined that SonicWall was a perfect fit. SonicWall could provide easily accessible 24/7 support as well as top-notch hardware, software, protection and prices. Genesis Hospital deployed the NS*a* 2700 next-generation firewall (NGFW) with Capture Advanced Threat Protection (ATP). Erko Bilgisayar was even able to set the hospital up with a bundled UTM license completely free of charge.

Results
Genesis Hospital has seen great benefits from the NS*a* 2700's multi-processor architecture which is able to provide advanced protection even under a heavy load. Genesis' patients and guests are now able to easily and securely connect to the internet in a smooth and timely manner. The hospital now uses all features of the NS*a* 2700 throughout the hospital as well as for both on-premises and remote employees. With SonicWall, the facility has seen faster response times and is able to get quick feedback from support when incidents do occur. The hospital is able to create and deploy rules much more easily with SonicWall's UI than it could with the competitor solution it was previously using, which saves the precious time of hospital staff and shows them the user-friendliness of SonicWall's products.

Benefits
- Quick incident response times
- Better support
- Ease-of-management
- User-friendliness

Solutions at a glance
- SonicWall NS*a* Series
- Capture ATP

"We can now instantly respond to incidents within the system without the need for any additional reporting software."

Murat Kutlu
System Administrator
Genesis Hospital

CUSTOMER PROFILE

Company	Genesis Hospital
Industry	Healthcare
Country	Turkey
Employees	410
Website	genesishospital.com.tr

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CASE STUDY