

NZ PSA SWIFTLY AND SECURELY EXPANDS REMOTE ACCESS WITH SONICWALL

In just 48 hours, New Zealand trade union brings greatly increased threat protection and anytime, anywhere, any device access to every one of its employees.

Business need

The New Zealand Public Service Association (PSA) is the largest trade union in New Zealand, representing a membership in excess of 74,000. Since its founding in 1913, PSA has grown to represent those working in government departments, local governments, healthcare, crown agencies, state-owned enterprises, and community- and government-funded agencies.

In early 2020, toward the beginning of the COVID-19 pandemic, PSA tested all its remote systems and determined they were working as expected and could provide remote access to 40 to 60 users. PSA anticipated that the remaining 160 staff members would use their laptops in a standalone manner; however, by the second day of lockdown, it became clear that this plan wasn't working: Most of the staff needed access to internal corporate systems and required connectivity to the corporate networks throughout the day to do their jobs. PSA needed to increase access quickly, but unfortunately their legacy SonicWall SSL gateway had a fixed limit of 100 users.

Solution

Based on their positive past experiences with SonicWall products, PSA approached SonicWall about quickly upgrading their SSL Gateway. Within hours, they had developed a plan to deploy two SonicWall SMA 500v virtual appliances, which would enable PSA to securely expand access to the remaining employees. Because of the time-sensitive nature of the request, SonicWall's pre-sales team worked into the night installing and tailoring the software to PSA's needs, and within 48 hours, the system was up and running.

Results

After upgrading their SSL Gateway, PSA was able to offer all its employees anytime, anywhere, any device access mission-critical corporate resources. The solution also offered an upgrade in security, including included one-time password and Two-Factor Authentication, as well as best-in-class threat protection. PSA was pleased with how quickly they were able to put their new solution to work, and since then, they've enjoyed the peace of mind that comes with zero-downtime business continuity.

Benefits

- Secure connectivity for remote users
- Simplified management
- Quick, hassle-free deployment
- Zero downtime
- Greater business continuity
- One-Time Password/Two-Factor Authentication for increased security

Solutions at a glance

- [SonicWall Secure Mobile Access](#)

"We have used SonicWall products for a number of years and have always been happy with their solutions. When we urgently needed to upgrade our SSL Gateway, SonicWall did a great job of building the solution and configuring it to our requirements within days."

RICHARD FINLAY
HEAD OF IT
NEW ZEALAND PUBLIC SERVICE ASSOCIATION



CUSTOMER PROFILE

Company	New Zealand Public Service Association (PSA)
Industry	Trade Union
Country	New Zealand
Employees	70,000+
Website	www.psa.org.nz